



Your ScottishPower energy bill explained

Bill period

Your plan name
(You need this info to switch)

Information about where you stand with your supplier (i.e., in credit or debit). If you're in debit, this will be covered by future direct debit payments. If you're in credit, this will be applied to your next bill

24 hour emergency

Gas 0800 111 999
Electricity 0800 052 0400

www.scottishpower.co.uk
0800 027 0072
8.00am – 10.00pm weekdays
8.30am – 6.00pm Saturday

Find us on

MS SAMPLE
1 SAMPLE ROAD
SAMPLESVILLE
SAMPLE TOWN
XXX XXX

Account number
0000 0000 000

Date 08 April 2014
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Supply address: 23 Smith Street, Smithtown, Smithshire SM2 3SM

Your gas and electricity statement

Statement period: **31 January 2014 – 08 April 2014**
You are on our **Online Fixed Price Energy November 2014 tariff**

Last period	
Balance of your last statement	£39.58 (in debit)
Payments received	-£210.00
<small>For full details of payment see over →</small>	
Your account balance on 7 Apr 2014	-£170.42 (in credit)

This period	
Account balance	-£170.42 (in credit)
Energy charges	£274.33
Discounts	-£3.72
Total VAT	£13.53
Total	£284.14
<small>For full details of the charges see over →</small>	
Your new account balance	£113.72 (in debit)

ACTUAL READING

Next steps

- Your next monthly payment of £105.00 will be taken on 10th Apr 2014. You don't have to take any action.
- As you have chosen to <move supplier><change product> we have used your previous prices in your bill calculation.

Could you pay less?

Your Personal Projection for the next 12 months for gas is £XX.XX and for electricity is £XX.XX (based on your annual consumption, tariff prices, discounts and VAT). See overleaf for more information about your tariff and your energy use. Remember – it might be worth thinking about switching your tariff or supplier.

Our cheapest similar gas tariff
Online Fixed Energy November 2014
Estimated annual saving: £XXX.XX

Our cheapest similar electricity tariff
Fixed Price Energy February 2016 (v2)
Estimated annual saving: £XXX.XX

Our cheapest overall gas tariff
Help Beat Cancer Discounted Energy February 2015
Estimated annual saving: £XXX.XX

Our cheapest overall electricity tariff
Online Energy Saver 23
Estimated annual saving: £XXX.XX

Subject to availability. Different terms and conditions may apply.

Your customer or account number

Info on whether your bill was estimated or based on actual meter readings

Be aware: Providing regular meter readings to your supplier is the best way to avoid under- or overpaying on your bills

Be aware: this will only be your current supplier's cheapest plan, and may not be the cheapest on the market



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Be aware: TCR should only be used as a tool with which to compare rates across suppliers. It takes into account factors a regular kWh doesn't, including standing charges and discounts. **This is not the rate you actually pay**

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About your tariff

Here's information about your tariff to help you to compare it with other available tariffs.

Gas		Electricity	
Tariff name	Online Fixed Price Energy November 2014	Tariff name	Online Fixed Price Energy November 2014
Payment method	Monthly Direct Debit	Payment method	Monthly Direct Debit
Tariff end date	31st October 2014	Tariff end date	31st October 2014
Exit fees (applied if you switch supplier before the tariff end date)	£25.00	Exit fees (applied if you switch supplier before the tariff end date)	£25.00
Your <actual / estimated > usage in the last 12 months	x,xxx kWh	Your <actual / estimated > usage in the last 12 months	Day x,xxx kWh Night x,xxx kWh

Important information about your energy use

Your energy use

Gas (kWh)

Electricity (kWh)

An estimated read may have been used to calculate your energy use.

For more information visit www.scottishpower.co.uk/consumption

About your TCR

Tariff Comparison Rate (TCR) for Gas: xx.xxp per kWh

Tariff Comparison Rate (TCR) for Electricity: xx.xxp per kWh

The TCR is a guide to compare the cost of energy tariffs. It is the average overall cost of each unit of energy and is based on a typical user of electricity or gas. It is not based on your personal consumption.

Call us or visit our website for more information.

Calculating your gas charge

To make a comparison across gas and electricity we convert gas units used to kWh (kilowatt-hrs) used.

$$\text{gas units used} \times \frac{\text{calorific value}}{39.24000000} \times \frac{\text{volume correction}}{1.022640000} \div 3.6 = \text{gas used expressed in kWh}$$

Gas or electricity supply problems?

Smell gas or suspect a leak?

Call 0800 111 999 immediately.
Lines open 24/7.

Your electricity distributor

WesternPower – South Wales,
Swansea Enterprise Park, Llansamlet,
Swansea SA7 9HW
1400

Your plan end date (if fixed)
Your exit fee (if applicable)

Your annual gas & electricity consumption
(You need this info to switch)



Your ScottishPower energy bill explained

Your gas meter number (MPAN)
(You need this info to switch)

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Energy charges this period

Electricity

Standard Electricity	Meter number
Start reading	44068 Customer read 30 Jan 14
End reading	44562 Customer read 08 Apr 14
Units used	494 = 494 KWh (kilowatt-hrs) used
31/01/14 to 08/04/14	Consumption charge, 494 kWh x 12.997p = £64.21
31/01/14 to 08/04/14	Standing charge, 68 days x 26.090p = £17.74
Total electricity charges £81.95	

Gas

Standard Gas	Meter number
Start reading	1160 Customer read 30 Jan 14
End reading	1305 Customer read 08 Apr 14
Units used	145 = 4574.08 KWh (kilowatt-hrs) used
31/01/14 to 08/04/14	Consumption charge, 4574.08 kWh x 3.818p = £174.64
31/01/14 to 08/04/14	Standing charge, 68 days x 26.090p = £17.74
Total gas charges £192.38	

Total energy charges this period £274.33

Payments received

Payment	10 Feb 14	-£105.00
Payment	10 Mar 14	-£105.00
Total payments received		-£210.00

Discounts

Gas & Electricity discount	credit	-£1.86
Internet discount	credit	-£1.86
Total discounts		-£3.72

VAT

VAT at 5.00% on £270.61	£13.53
Total VAT	£13.53

Your electricity unit rate
Your standing charge/
day for electricity
**Your electricity meter
number (MPAN)**
(You may need this info
to switch)

Your gas unit rate
Your standing charge/
day for gas